



Tea Gardens Manor – A Service of Gosford RSL

7th Oct 2011

Jeff Terry
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Survival Solutions
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EMERGENCY MANAGEMENT TESTIMONIAL

My name is Jacqui Trinne and I am the Care Services Manager from Tea Gardens Manor (TGM) Aged Care Facility. I write this testimonial as a satisfied customer of Survival Solutions.

Tea Gardens Manor was commissioned on 10th Aug 2011 and is the first satellite facility of Gosford RSL Leisure Living, hence our connection with Survival Solutions and in particular, Jeff Terry. It was during the time we were preparing for the initial building certification that Jeff and I began our working relationship and subsequently this has continued whilst we commissioned the Facility and as part of ongoing staff Fire Awareness education and training.

Throughout this time, Jeff has worked in a highly professional manner and has been of great assistance to TGM. The flexibility in his approach and response to what at times were challenging requests has and continues to be genuinely appreciated. We use Jeff (Survival Solutions) for the following:-

- Emergency Management
- Fire Awareness Education
- Evacuation Planning

The attention to detail and passion demonstrated when Jeff delivers emergency management education is excellent and succinct and it is evident that he is highly skilled and knowledgeable in all aspects of Fire Awareness and Safety. The method in which Jeff explains the key aspects of fire prevention, containment and evacuation is clearly understood by staff and management at all levels.

Survival Solutions have provide a sound understanding of the requirements of our emergency management plan, which has been well incorporated into all staff education, including the use of and management of the fire alarm panel and occupant warning systems.

I have no hesitation in recommending Survival Solutions. You will not be disappointed if you do. I am more than happy to confirm this testimonial verbally via the following contact details:

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Yours sincerely,

Jacqui Trinne
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