



## TERMS & CONDITIONS OF OUR OFFER

### Notes to be read in conjunction with this (CAR) Corrective Action Report

#### INVOICING METHODS

Upon the completion of works an invoice will be prepared and issued to your business, identifying your written confirmation approving these works.

#### ANNUAL FIRE SAFETY STATEMENT (AFSS)

Following completion of works as proposed and final payment for all works we will supply business with an Annual Fire Safety Statement, which you can sign and forward to the Council and Fire Brigade. Please note that council can charge for late submission of Annual Fire Safety Statements. This may attract substantial penalties from Council and we recommend these works be approved without delay to avoid such penalties.

#### TESTIMONIALS

Please review our testimonials on our WEB site, which are a validation of the level satisfaction and confidence many of our customers have in our business.

#### TERMS OF OFFER

This Corrective Action Report shall remain valid for thirty (30) days from date of issue, after which time the quoted price may require revision.

#### PAYMENT TERMS

Our standard terms of payment apply and are strictly thirty (14) days from date of invoice, unless written variations of terms of agreement have been made and acknowledged with our sales team.

#### WARRANTY

On completion of corrective action works a defect liability period of 52 weeks would commence on parts and labour. We welcome external assessment of our work and material if required, however these warranty will be void if any other party services or repairs any aspect of this installation within the warranty period.

#### SITE REVISIT

Any corrective action works proposed by Survival Solution, but carried out by other contractors whereby certification is required to be provided by Survival Solutions for that measure, an additional fee of \$285.00 excluding GST will be charged for a site revisit.

#### HOURS OF OPERATIONS

NORMAL HOURS: Monday - Friday 6am - 5pm

All Corrective Action Works have been estimated for completion during our normal hours of 6am-5pm, Monday- Friday. Anytime CAR works are required outside of the above, including public holiday, evenings and weekends will incur a surcharge on the quoted prices and must be discussed and confirmed prior to acceptance with our sales team.



## EXCLUSIONS AND CONDITIONS

- This corrective action report (CAR) is based on works being completed during normal working hours Monday to Friday 6.00am to 5.00pm, unless otherwise stated and agreed.
  - Clear and continuous access is required to the workplace
  - We have assumed that normal site amenities are available for use by our staff
  - No allowance has been made for:
    - a) Costs that may be incurred resulting from the removal of asbestos, synthetic materials or such similar substances in any form or any associated disputed arising out of asbestos related activities
    - b) Chasing and rendering, painting, patching and making good of any surfaces
    - c) Provision of scaffold/boom lift necessary to reach the high roof areas if not stated in this proposal as included
    - d) Works on mechanical service fire trip
  - We may store equipment on site in a safe manner for the duration of works
  - Cables will be concealed wherever possible, within the building structure where possible, however when this is not possible service cable will be run and concealed PVC conduit or duct
  - No allowance has been made for the repair of any damaged underground or in slab services which are not identified and brought to our attention prior to the commencement of works
- Aerial Access Equipment has not been allowed for unless otherwise noted in this proposal