

1.0 General Terms and Conditions of Use

About the STRA Register

The STRA Register (the Register) is an initiative of the NSW Department of Planning, Industry and Environment. The Register has been designed to assist hosts to register details of each dwelling used for the purpose of short-term rental accommodation with the NSW Government in compliance with the Environmental Planning and Assessment Regulation 2000 as amended by the Environmental Planning and Assessment Amendment (Short-term Rental Accommodation) Regulation 2021.

Access and use of the STRA Register

The NSW Government grants you a non-exclusive, non-transferrable licence to access and use the Register in accordance with these terms and conditions of use.

Agreement to these terms and conditions of use

These terms and conditions of use (as amended from time to time) govern the use of the Register. By ticking the box, you understand and agree to these terms and conditions of use.

Internet charges

You are responsible for any internet connection fees that you incur.

Service availability

The NSW Government makes no warranties in regard to the availability of the Register but will make all reasonable efforts to provide the best possible service to you. Notices regarding planned system outages will be made available on the NSW Planning Portal 's home page.

Governing law

Your access and use of the Register is governed by the law of New South Wales and you agree to submit to the non-exclusive jurisdiction of the courts in that State.

2.0 Disclaimer

The information provided on the Register is provided on the basis that all persons accessing the site accept responsibility for assessing the relevance, completeness and accuracy of its content.

The Department cannot warrant and does not represent that the material, which appears on this website, is complete, current, reliable and/or free from error. The Department also cannot accept any responsibility or liability for any loss, damage, cost or expense you might incur as a result of the use of or reliance upon the materials which appear on the Register.

Personal information

The information (including personal information) provided on the Register is collected by the Department of Planning, Industry and Environment:

Department of Planning, Industry and Environment, Locked Bag 5022 Parramatta NSW 2124

Personal information is defined under section 4 of the *Privacy and Personal Information Act 1998* (PPIP Act).

The purpose of collecting information on the Register is to ensure the safety of persons occupying any dwelling as short-term rental accommodation.

The information collected will be provided to the Department of Customer Service and local government authorities who may use that information for statutory purposes, including to take action to address safety concerns of persons occupying a dwelling as short-term rental accommodation.

The information collected may be used and disclosed by the Department of Customer Service and local government authorities. Any use and disclosure of any personal information is subject to the requirements of the PPIP Act.

The information requested in the Register is required under the Environmental Planning and Assessment Regulation 2000 as amended by the Environmental Planning and Assessment Amendment (Short-term Rental Accommodation) Regulation 2021. Penalties apply for failure to register on the Register.

It is an offence under the Crimes Act 1900 (NSW) to provide false and misleading information to the Department and penalties apply for this offence.

Access to personal information held on the Register is available by contacting the NSW Department of Planning, Industry and Environment by phone on 02 9860 1440 or by email at privacy@dpie.nsw.gov.au.

3.0 Privacy statement

To view the privacy statement on the NSW Planning Portal please visit <https://www.planningportal.nsw.gov.au/privacy-statement>.

4.0 Copyright

To view the copyright statement on the NSW Planning Portal, please visit <https://www.planningportal.nsw.gov.au/copyright-and-disclaimer>.

5.0 Feedback

To help make the Register even better, you are invited to email all feedback and comments to housingpolicy@planning.nsw.gov.au.

The NSW Department of Planning, Industry and Environment may also request additional feedback from you through email, web questionnaires or other feedback mechanisms. By agreeing to these terms and conditions of use, you agree that we may contact you from time to time about the Register.

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